



Since 1954

OUR CARE & WELLNESS PLEDGE

At Grueninger Travel we are pleased to once again offer exciting travel opportunities to our loyal guests.

Grueninger Travel/Ambasadair has always been committed to providing a positive, safe and responsible travel experience. In this new era of COVID-19, additional procedures and protocols have been implemented to enhance hygiene protocols, comply with physical distancing requirements by relevant government authorities and give each and every guest peace of mind while traveling. Safe travel will require a shared responsibility among Grueninger Travel, our guests, and our travel supplier partners and vendors to be successful.

Small group travel will be the new norm in order to facilitate social distancing whenever and wherever possible. In choosing to travel with Grueninger/Ambasadair, you voluntarily assume all risks related to exposure to COVID-19.

BEFORE YOUR TRIP

1

CANCEL FOR ANY REASON INSURANCE Travel Insurance financially protects you in the event you need to cancel or move your trip to a different date. Learn more [here](#).

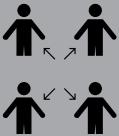
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PRE-TRIP HEALTH SURVEY We will ask all travelers to complete a wellness declaration form before joining their tour.

3

AIR TRAVEL Specific details vary by airline, but standard operations may include flight attendants wearing masks, sanitizing all surfaces between flights and physical distancing. Visit your airline's website for specific information.

DURING THE TRIP



SMALLER GROUPS Tours will now operate with empty seats to allow guests to space out for a more comfortable experience.



YOUR TRAVEL DIRECTOR We have implemented enhanced hygiene & physical distancing protocols for tour managers. They are local experts and highly trained to handle a variety of unexpected situations — including illnesses and emergencies. They are also available 24/7 for guests throughout the tour should any situation arise.



USE OF FACE MASKS With many airlines and local establishments requiring face masks, we will be providing one reusable mask to every guest should you not bring your own — with Travel Directors wearing them as well.

MOTORCOACH All surfaces will be sanitized often, including regular cleaning of high-touch areas with disinfecting wipes. Hand sanitizer will be available at all times and drivers will wear protective gear.



VENUE EXPERIENCES We work closely with our local partners to ensure adequate physical distancing during meals, experiences, and sightseeing. Guests may be rotated in smaller sub-groups when necessary.



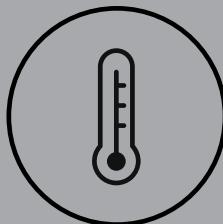
ON-TRIP INSURANCE COVERAGES

When you purchase our Travel Insurance, you'll have access to telehealth services should you need it, plus you're covered on tour for emergency assistance, baggage loss, trip interruption, medical expenses, and more. Learn more [here](#).

HOTELS Specific protocols will vary from destination to destination, hotel to hotel. Overall, rooms and areas like restaurants, fitness centers, etc. will be deep-cleaned regularly, with rooms disinfected thoroughly between guests. High-traffic areas like lobbies and elevators will be cleaned frequently.



SELF-SCREENING We kindly ask all travelers to monitor their health throughout their trip, with protocols in place in the event someone becomes ill.



24/7 SUPPORT Your travel director will also have 24-hour-a-day access to the full Grueninger team back in Indianapolis.



ANTICIPATED TRAVEL NEEDS FOR GUESTS Bring enough of your medications to last you for the entire trip. Pack enough alcohol-based hand sanitizer (at least 60% alcohol) and keep it within easy reach. Bring a cloth face covering to wear in public places. Pack some non-perishable snacks in case restaurants and stores en route are closed.

AFTER THE TOUR



TRIP SURVEY We always appreciate your opinions & feedback of your trip experience. This allows us to continually improve for the benefit of future Ambassadair guests.